



WEEKLY OFFICE LUNCH DELIVERY

Frequently Asked Questions

Q. How do I place my order?

A. We tried to make it as easy as possible. Orders are placed online through our website using a program called JotForms and credit cards are processed through our Square account. Once your order is placed you will receive a confirmation email.

Q. What is the deadline to place an order for same day delivery?

A. We ask that all orders are placed by 9:15 AM for same day delivery and online links will be available for placing orders the week prior.

Q. Are there a minimum number of orders required?

A. By focusing on one area each day we hope to avoid asking guests to place a minimum order and we encourage you to spread the word as we would love to make multiple deliveries to each location we visit.

Q. What days will you be delivering to my area?

A. We are currently finalizing our delivery schedule based on feedback we get from clients but tentatively we have outlined the following...

Carmel	Tuesday
Garden Rd	Tuesday & Thursday
Ryan Ranch	Wednesday & Friday

Q. What if I need lunch service outside of the normal day for my area?

A. We are happy to make arrangements for a special delivery, in this case we generally will apply a small delivery fee, but we do waive this if a minimum spend is met.

→ Grasing's also offers drop-off or full-service catering should you need something a little beyond our weekly delivery menu service.

Q. What if I have an allergy or dietary restriction?

A. When placing your order please make sure to make a note of any restrictions or preparation in the *Special/Notes* section. Should we have any questions we will call or email you to discuss the details. We will make every effort to prepare your meal as requested, but we always do like to remind guests that our kitchen is used to prepare all items served, therefore we cannot prevent all cross contamination.

Q. When will weekly specials be shared?

A. Make sure to join our lunch delivery mailing list to receive our weekly email sharing the specials for the week.

Q. What if I forgot to order a beverage or sweet to go with my meal?

A. We always encourage guests to double check their order to make sure they have everything they need to complete their meal. But just in case we do have a few "emergency" supplies in our delivery van just ask our driver and hopefully we can get you taken care of before we head out to deliver our next order.